

**GOVERNMENT OF TELANGANA
ABSTRACT**

ITE&C Dept., – e-Enabled delivery of various Govt services through Meeseva Project to the citizens of Telangana – Enhancement of User Charges for all services by 50 % - Orders Issued.

Information Technology, Electronics & Communications (e-Gov)Department

G.O.Ms.No.1

Dated: 01.04.2026

Read the following:

- 1.G.O.Ms.No 10. IT&C (Infrastructure) Dept. dt:18.10.2011.
- 2.G.o.Ms.No.12 IT&C(Infrastructure) Dept. dt:24.10.2011.
- 3.G.o.Rt.No.1, IT&C(Infrastructure) Dept. dt:03.01.2012.
- 4.G.O.Ms.No 29, IT&C(Infrastructure) Dept. dt:25.07.2012.
- 5.G.O.Ms.No.5 dt :19.02.2014.
- 6.Lr.Rc.No.4161/ESD/User Charges/Enhn/Frn.rep/2016, dt.25.07.2016 from the Commissioner, ESD, Hyderabad.
- 7.Govt. Memo No.1283/ITE&C/Meeseva/e_Gov/2016 dt: 01.10.2016
- 8.Govt. Memo No.1467/ITE&C/Meeseva/e_Gov/2016 dt: 28.12.2016.
- 9.Memo No.1973/ITE&C/Meeseva dt.03.04.2017
- 10.Lr of ESD-TECH/PROJ/PLP/2/2024 Dt:30.10.2024.

ORDER:

Government of Telangana has initiated Meeseva Project to improve the delivery of public services to citizen through a well-defined architecture and protocol. Accordingly, Government provided provision to citizens for enabling and regulating the filling of forms of applications and issue of grant of digitally signed certificates, sanctions or approvals and the receipt or payment of money for the delivery of services electronically.

2. Government after careful examination, hereby enhances the User-Charges of all the Meeseva Services by 50% and Citizen shall pay the GST@18% in addition to the enhanced charges.

3. The User-Charges payable are as follows:

a. Table – A:

Category	Existing User Charges (Rs.)	Enhanced User Charges (incl GST@18%) (Rs.)	Payable by Citizen (Rs.)(Rounded off to the nearest whole number.)
A	35+2 per page for scanning/printing after first 4 pages	61.95+2.50 per page for scanning/printing after first 4 pages	62 + 2.50 per page for scanning/printing after first 4 pages
B	45 +2 per page for scanning/printing after first 4 pages	79.65+ 2.50 per page for scanning/printing after first 4 pages	80 + 2.50 per page for scanning/printing after first 4 pages
Bill Payments	20	35.4	35
Bill Payments	25	44.25	44
Bill Payments	30	53.1	53

The user charges of TGNPDCL and TGSPDCL:

b. Table – B :

Bill amount	Existing User Charges	Enhanced User Charges (incl GST@18%)	Payable by Citizen(Rounded off to the nearest whole number.)
1 to 200	2	3.54	4
201 to 1000	5	8.85	9
1001 to 2500	10	17.7	18
above 2500	25	44.25	44

4. In G.O.Ms.No 29, IT&C(Infrastructure) Dept. dt:25.07.2012, G.O.Ms.No.5, dt :19.02.2014. And Lr of ESD-TECH/PROJ/PLP/2/2024, Dt:30.10.2024 read above the SCA share, Department share and Infra share was fixed and the following sharing pattern is proposed among VLE, ESD, SCA, Department and Infra. The details of the revised sharing pattern of User Charges are as follows.

a. Table-A:(Incl. GST)

Category	Enhanced User Charges(Rs.)	Infra Share	Dept Share	SCA Share	ESD Share	VLE Share(Incl. Stationery)
A	62.00	3.54	7.00	2.74	8.38	40.34
B	80.00	5.90	7.00	3.68	11.32	52.10
Bill payments	35.00	0.00	0.00	2.00	6.60	26.40
Bill payments	44.00	0.00	0.00	2.48	8.30	33.22
Bill payments	53.00	0.00	0.00	3.00	10.00	40.00

The User Charges of TGNPDCL and TGSPDCL:

b. Table-B:(Incl. GST)

Bill amount(Rs.)	Enhanced Charges(Rs.)	Infra Share	Dept Share	SCA Share	ESD Share	VLE Share(Incl. Stationery)
1 to 200	4.00	0.00	0.00	0.24	0.75	3.01
201 to 1000	9.00	0.00	0.00	0.59	1.68	6.73
1001 to 2500	18.00	0.00	0.00	1.18	3.36	13.46
above 2500	44.00	0.00	0.00	2.95	8.21	32.84

5. The charges for Infra, Department share and SCA shall remain unchanged so that the franchisee gets maximum benefit from the proposed increase.

6. There are few services under CAT-A & CAT-B where there is no Dept share and/or no Stationery, in such cases, the amount may be shared between ESD and VLE in the ratio of 30:70 respectively in addition to the proposed sharing mentioned above.

7. These revised rates shall come into force with immediate effect and the Commissioner, ESD shall take necessary action immediately.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF TELANGANA)

**K. RAMAKRISHNA RAO
SPECIAL CHIEF SECRETARY TO GOVERNMENT(FAC)**

To
The Commissioner, ESD-Meeseva, Hyderabad.
All the District Addl. Collectors of Telangana.

Copy to:
All the Departments.
All the District Collectors of Telangana.
PS to Spl. Chief Secretary to Government, Telangana.

//FORWARDED BY ORDER//

SECTION OFFICER