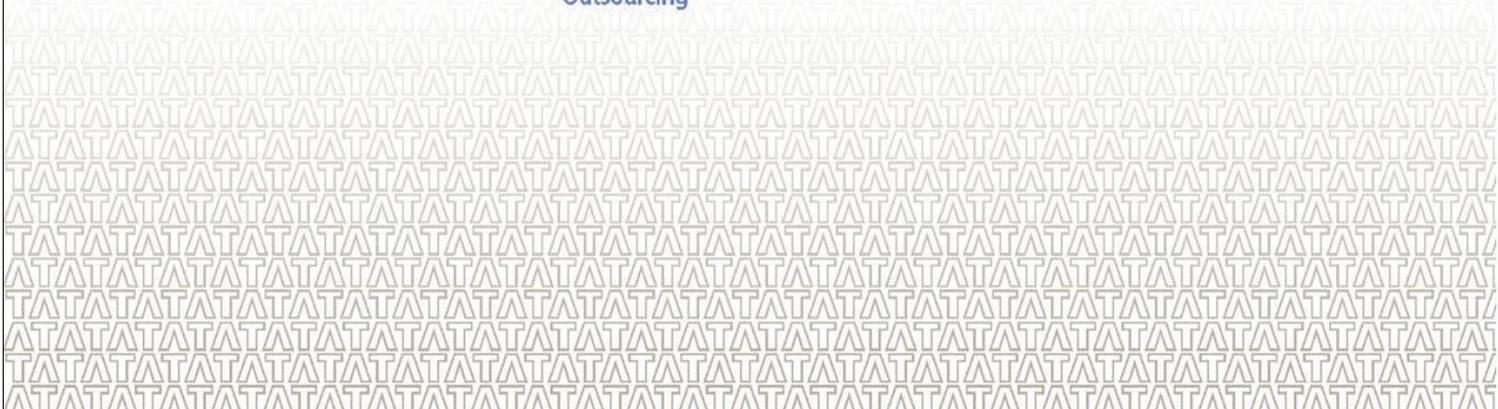


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# **YSR PENSION KANUKA ONLINE APPLICATION**

**Secretary (WEA/WDS) & Volunteer (VV/WV) Login User  
Manual V.1.5**

## Introduction:

Pension Disbursement System was conceptualized designed and developed by APOnline to facilitate disbursements of Government entitlements like Social Security Pensions. This system utilizes state-of-the-art technologies like bio-metric (finger print) matching for authentication of eligible beneficiaries, robust UIDAI compliant hand-held Micro ATM devices, Computers or Tabs or Mobiles for use in villages and GPRS/Internet connectivity for synchronization with central server.

### The core objective of this project is:

- To reduce the time taken to disburse the funds to enrolled beneficiaries.
- To avoid fraudulent activities in the current process.
- To ensure whether the amount is disbursed to right Beneficiary through AADHAAR based authentication using our new android application in tablets or mobiles, by allowing minimum exceptions.

### Roles of stakeholders:

- APOnline is responsible for design, development, deployment and maintenance of the technology solution.
- Paying agency (Govt. Agency) is responsible for disbursement of pensions.
- GoAP is responsible for making the funds available for the disbursement of pensions.

## Tab/Mobile Apps Page:

A new Android application is introduced in tablets and mobiles for more simplicity of use. In device, under 'Apps' 'YSR Pension Kanuka Online' app will be shown. Click on 'YSR Pension Kanuka Online' app to view the Login page.

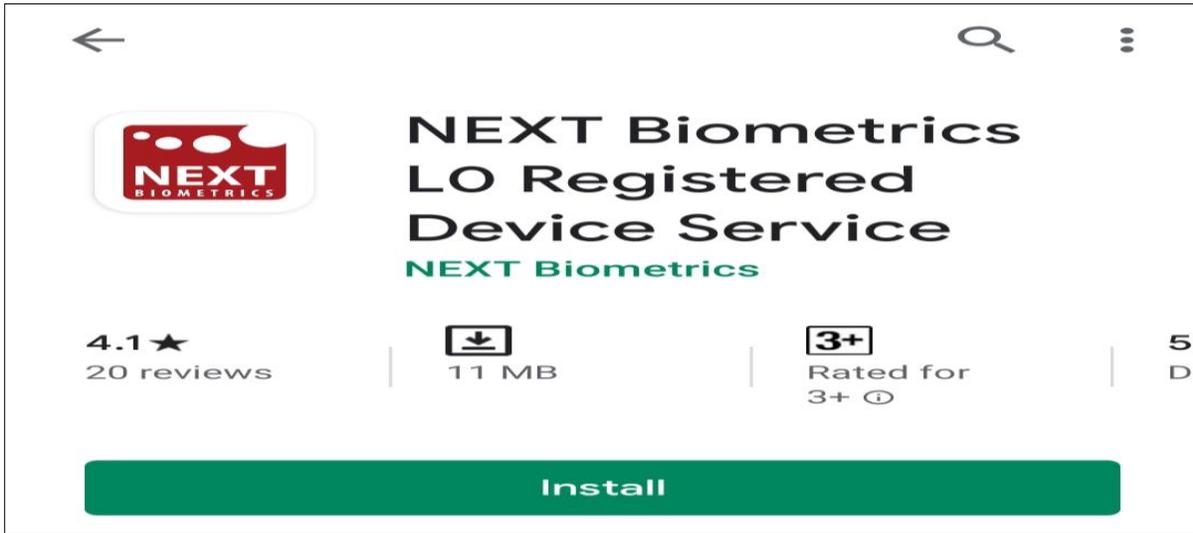


**Fig: Apps Page**

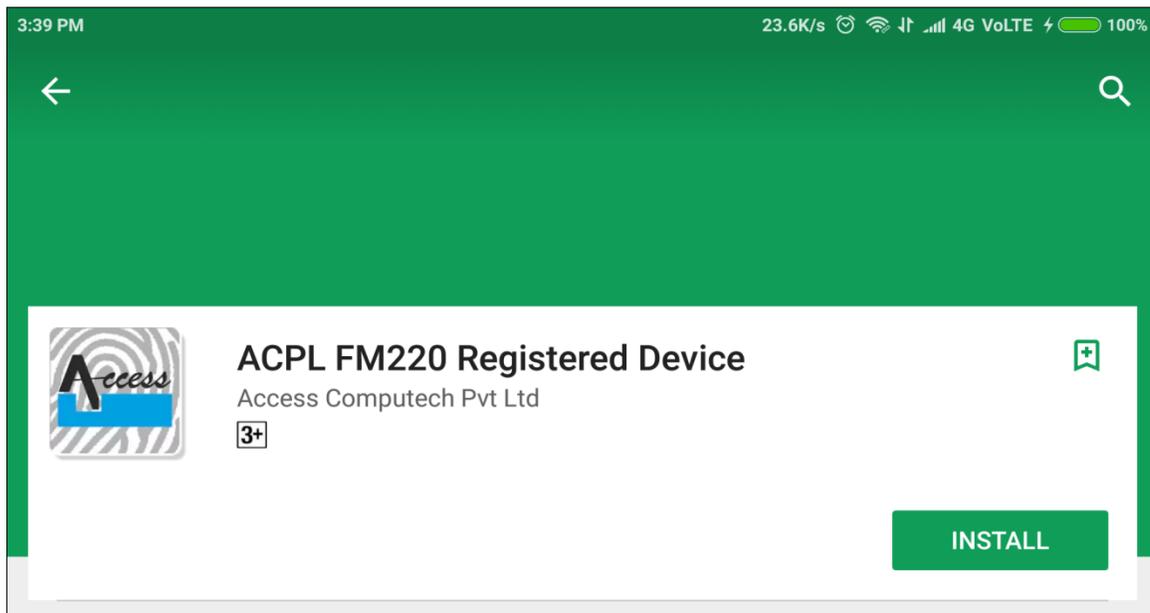
### RD Service Installation:

After clicking on YSR pension kanuka Online application, it will check whether the RD Services are installed or not. If not then application automatically redirected to play store and then click on install button.

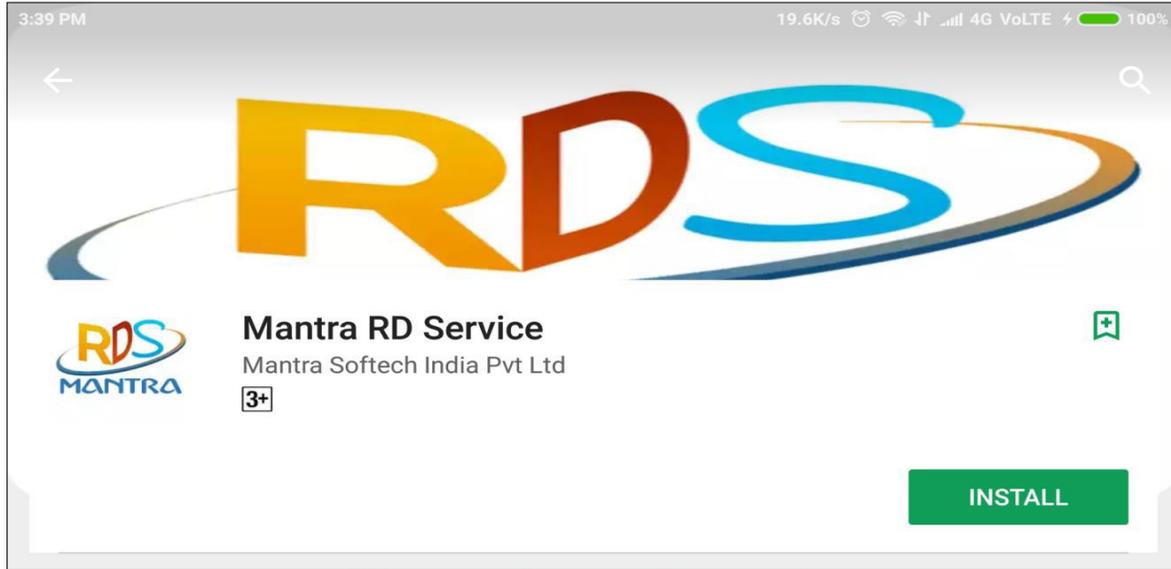
### NEXT BIOMETRICS RD Service:



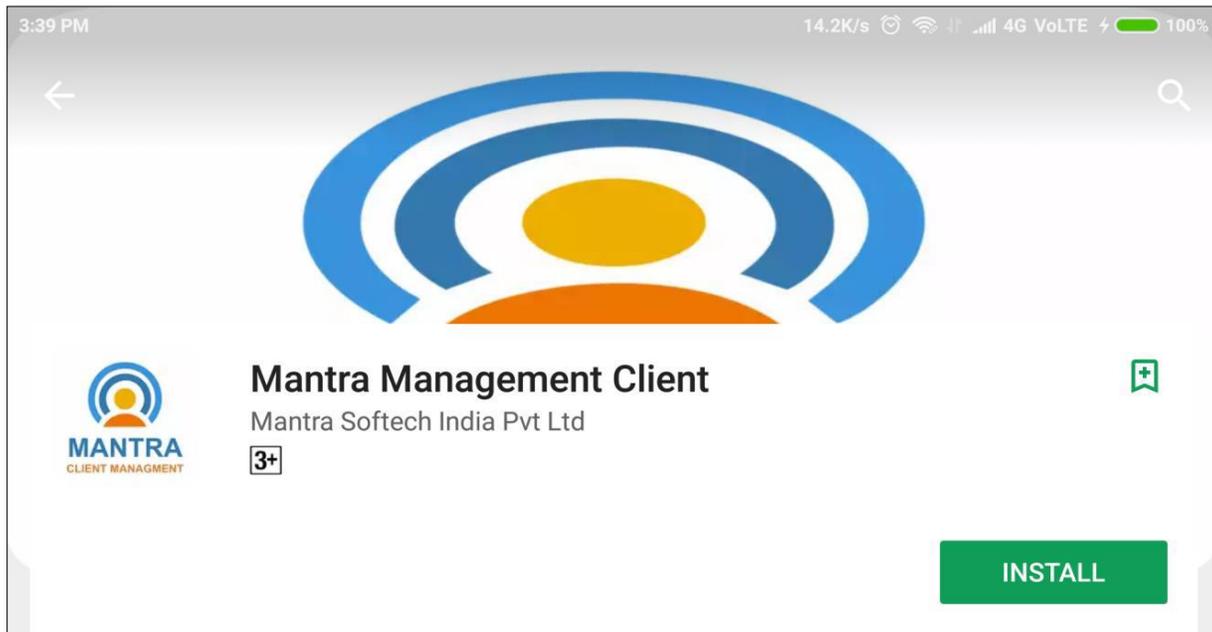
### STARTEK RD Service:



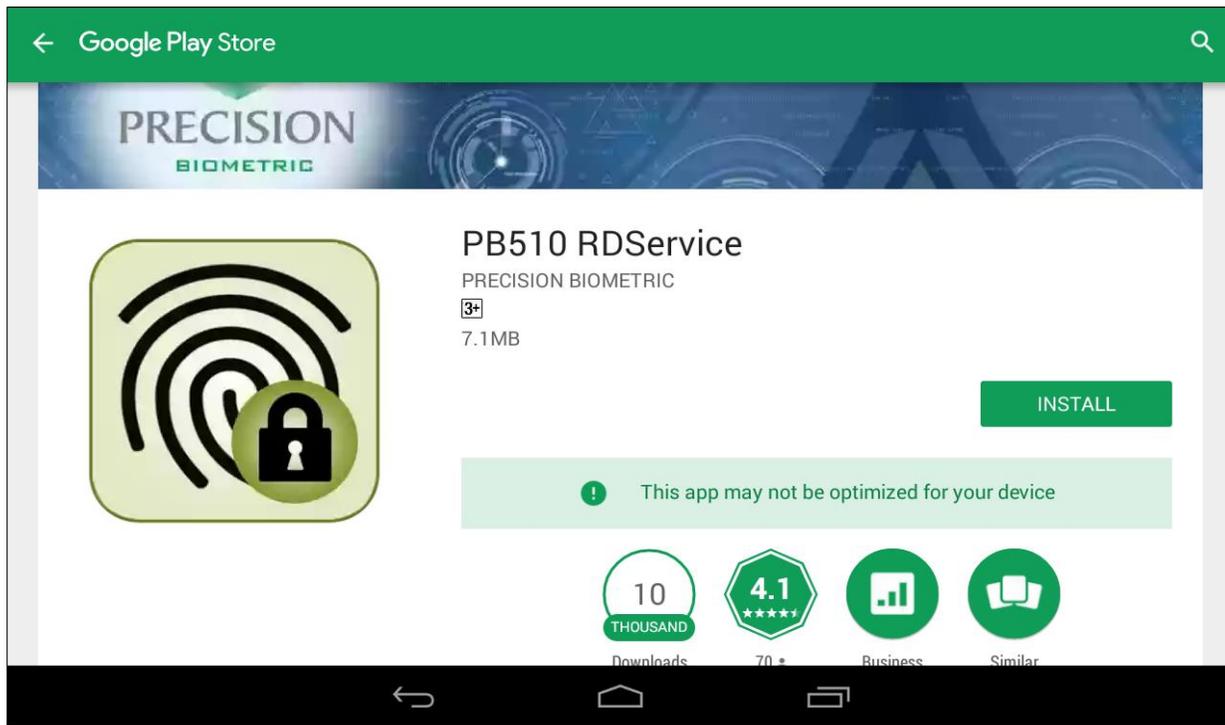
**MANTRA RD Service:**



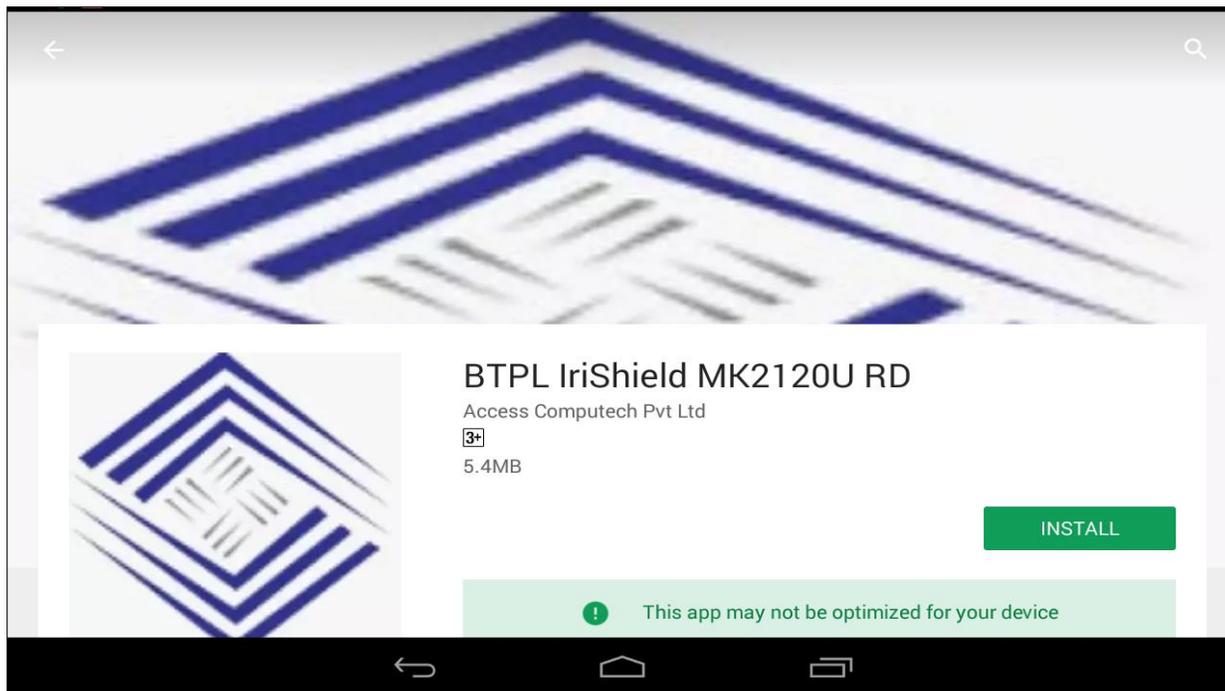
**MANTRA Management Client:**



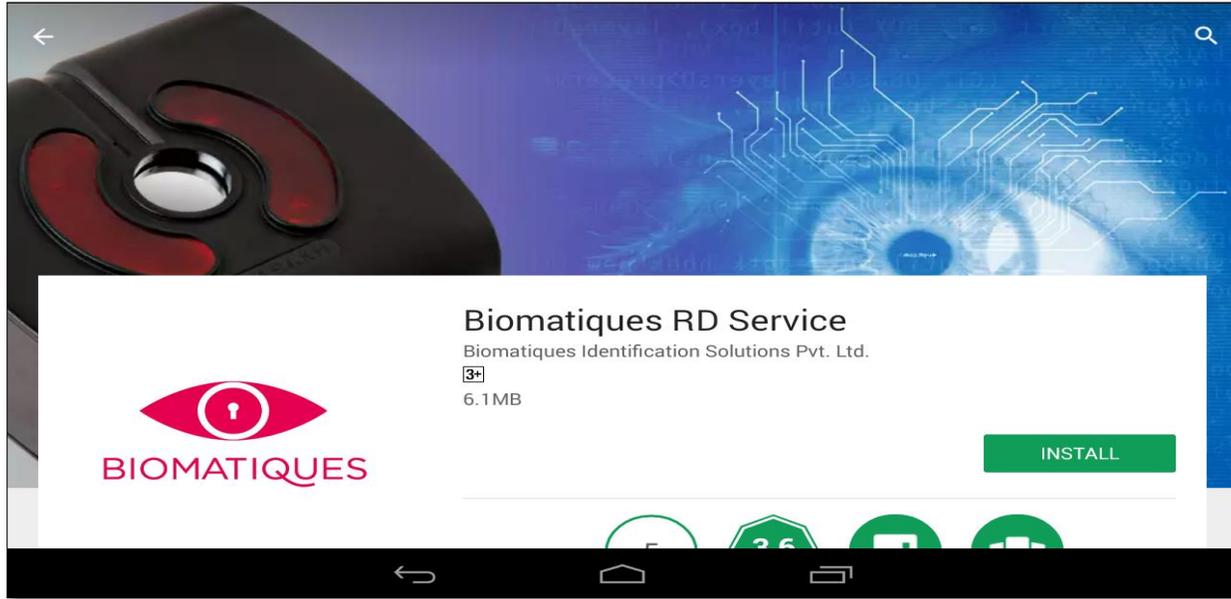
PRECISION RD Service:



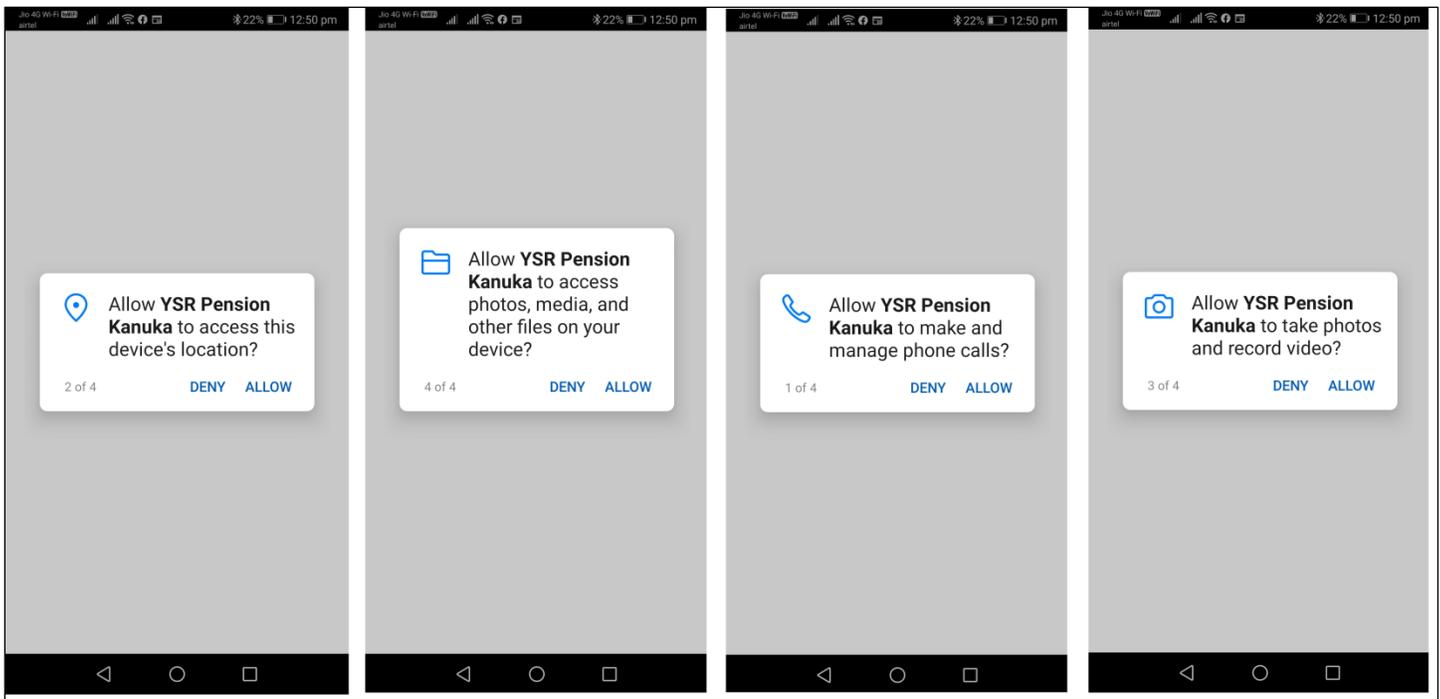
IRITECH RD Service:



## BIOMATIQUES RD Service:

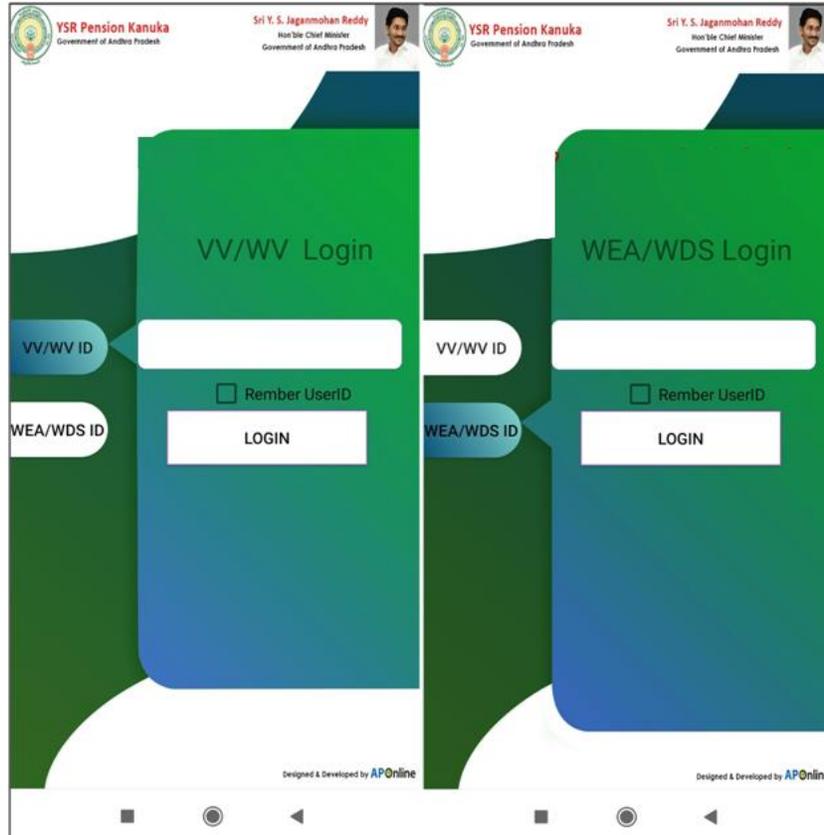


- On opening the application for the first time the App access permissions dialogue boxes are thrown and User should click on 'Allow' button to proceed further as shown below.



**Fig: YSR Pensions Kanuka Online App Access Permissions**

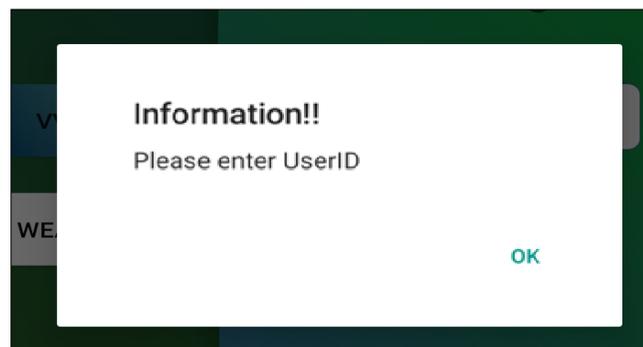
- If the RD Services are successfully installed, then open the online pension payment application. It displays user login screen, where User (Secretary/Volunteer) needs to enter the User ID. Application gets connected to server to fetch UID of the User as per the entered User ID.



**Volunteer (VV/WV) Login**

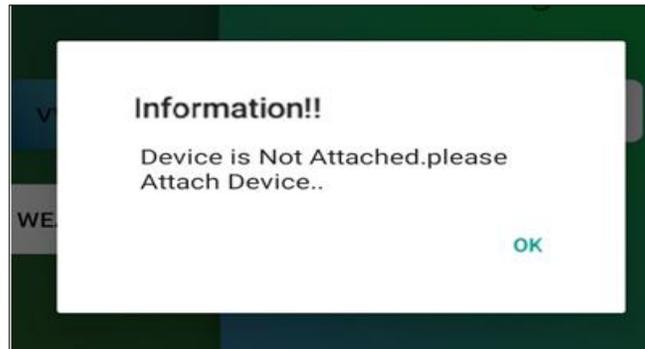
**Secretary (WEA/WDS) Login**

- If User (Secretary/Volunteer) tries to login with the empty 'User Id' field then an alert message is displayed asking to enter the 'User Id' as shown below.



**Fig: Empty User Id Field**

- If required RD service device is not connected then an alert message is displayed as shown in the below figure.



**Fig: Device Not Connected Alert**

- If required RD service device is connected then application prompts for device access permission then click on OK to proceed , as shown in the below figure



- If entered User Id is valid then it connects to Server and validates the User through Aadhaar authentication. Also, the Aadhaar consent message is displayed before proceeding with the authentication process.

Online Pension Payment Application (V 1.1)

**Consent For Authentication** X

ఆధార్ ఆధారిత ఆథెంటికేషన్ సిస్టమ్లో ప్రమాణీకరించడంలో నాకు అభ్యంతరం లేదని నేను అంగీకరిస్తున్నాను మరియు నా ఆధార్ సంఖ్య, ఆధార్ ఆధారిత ప్రమాణీకరణ కోసం బయోమెట్రిక్ డేటాను అందించడం SERP నుండి నా గుర్తింపును ప్రామాణీకరించడం, ప్రమాణీకరణ కోసం నేను అందించే బయోమెట్రిక్స్ APONLINE AUA / KUA ఆధార్ ప్రామాణీకరణ వ్యవస్థ ద్వారా నా గుర్తింపును ధృవీకరించడానికి, నిర్దిష్ట లావాదేవీ కోసం మరియు ఇతర ప్రయోజనాల కోసం మాత్రమే ఉపయోగించబడుతుంది అని నేను అర్థం చేసుకున్నాను. నా ఆధార్ సమాచారాన్ని SERP ఉపయోగించడానికి నా స్వచ్ఛంద అనుమతిని ఇస్తూ, సమ్మతి తెలుపుతున్నాను.

▶ ■ [Show English Consent](#)

**Proceed**

**Fig: Aadhaar Consent**

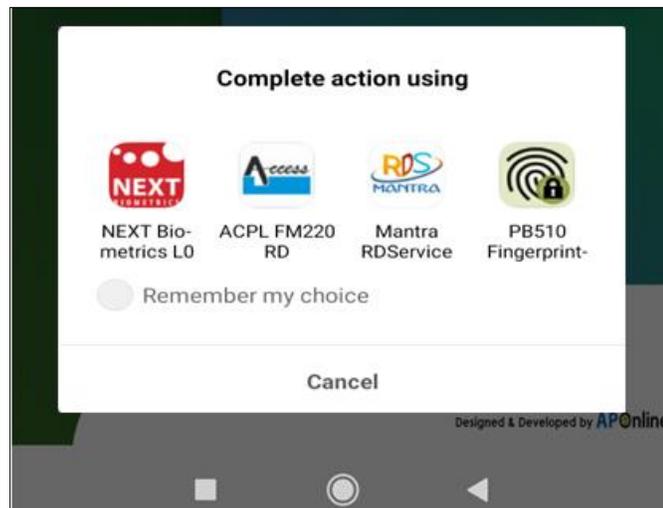
**[Note: This check box selection is mandatory]**

- For English consent click on 'Show English Consent' link and to listen the consent click on play button.
- The above consent describes the approval from the person who is submitting his/her Finger/IRIS data to CIDR only for authentication purpose.
- After selecting the check box and clicking on 'Proceed' button then system will be prompts for Device Access permissions as shown in below.

## User Authentication through Finger Print Scanner (Next Biometrics / Startek / Mantra/ Precision Device):

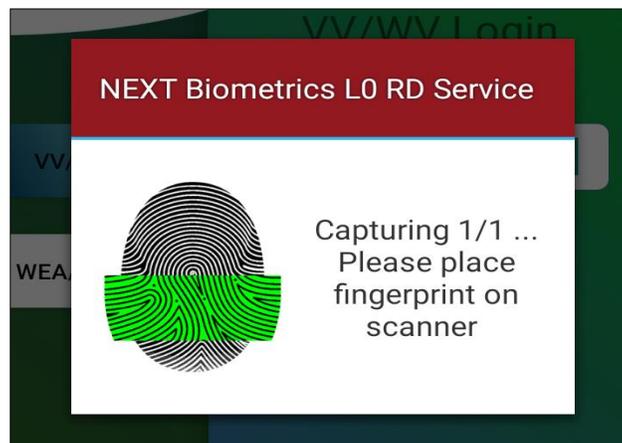
If User (Secretary/Volunteer) wants to login through Finger authentication, below is the process:

- User needs to select the required RD service for the respective device to complete the action (if the device is Startek then select ACPL FM220 RD, if it is Mantra then select Mantra RD Service, if the device is Precision then select PB510, if the device is Next Biometric then select NEXT Biometrics L0 Finger print Capture) as shown below.



**Fig: RD service selection**

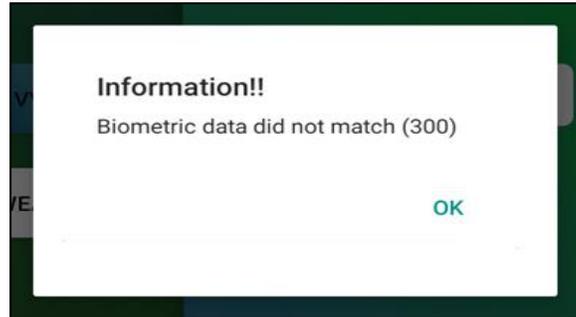
- After selecting the required RD service option then it displays the capture screen where we can see the Finger being placed on the scanner as shown in the below screen.



**Fig: FP Capture**

- The captured fingerprint data will be sent to server for verification. If the verification is successful then respective '*User Dashboard*' is displayed as shown below.

- If User fingerprint data is failed then it displays an alert message as shown below.

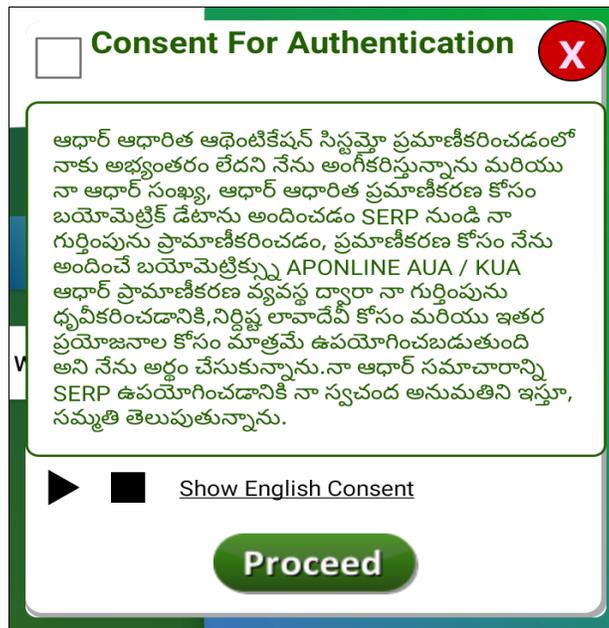


**Fig: Biometric Mismatch**

### User login through IRIS Authentication:

If User wants to login through IRIS, then below is the process:

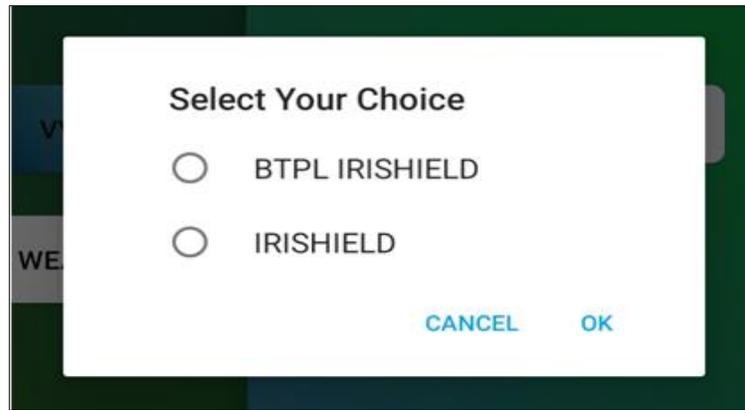
- Enter the valid User Id, once IRIS device is connected to the Tab or Mobile, then application will prompts Aadhaar consent on clicking the login button.



**Fig: Aadhaar consent**

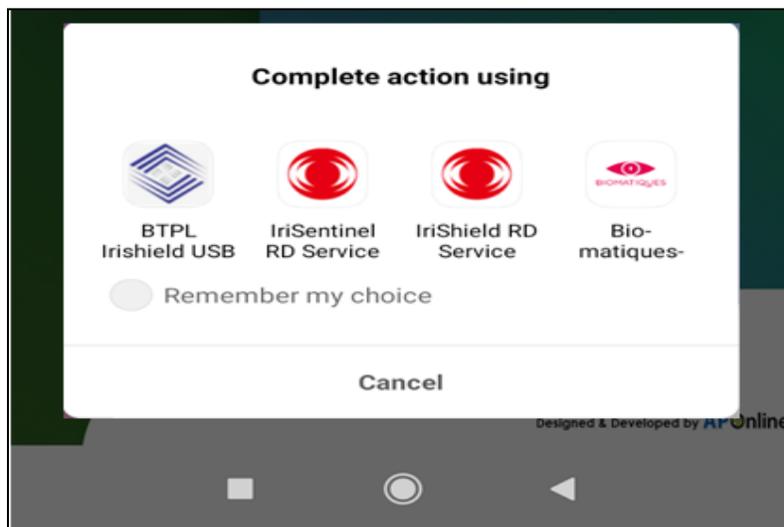
- The above consent describes the approval from the person who is submitting his/her Finger/IRIS data to CIDR only for authentication purpose.

- After selecting the check box and clicking on 'Proceed' button then system will be prompts for Device Access permissions as shown in below.



**Fig: Device Access Permission**

- User need to select any of the IRIS RD services ("BTPL or IRISHIELD") while performing IRIS authentication as shown below



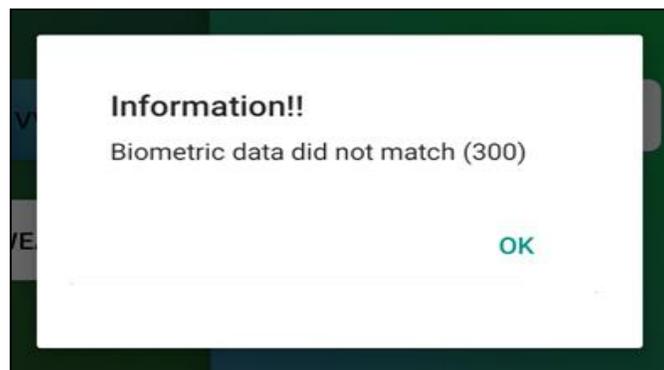
**Fig: IRIS Device Selection**

- After selecting one of the RD Service it will prompt respective RD Service capture screen, on eye detection the message is displayed as shown above and when the capture is finished again a message is displayed as shown below.



**Fig: IRIS Data Capture Screen**

- The Captured data will be sent to server for verification. If the verification is successful then respective User (Secretary/Volunteer) Dashboard is displayed as shown below.
- If User validation (IRIS verification) fails then it displays an alert message as shown below.



**Fig: Biometric Mismatch**

## Pension Disbursement:

### 1. Volunteer Login:-

- On successful login, 'User Dashboard' is displayed by default as shown in the below figure. the 'Pensioner Payment Details' screen is displayed where the list of pensioners assigned to the User are listed as shown in the below Figure.

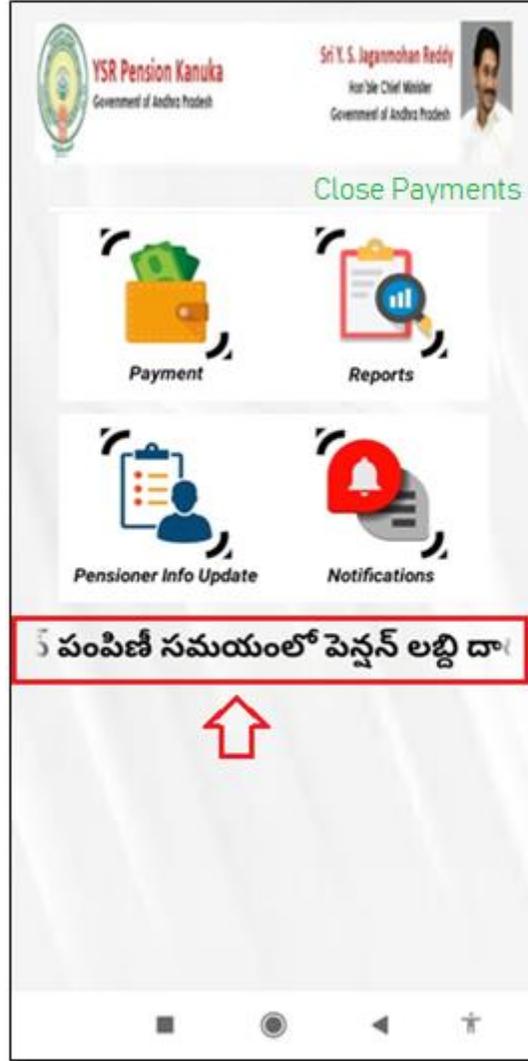
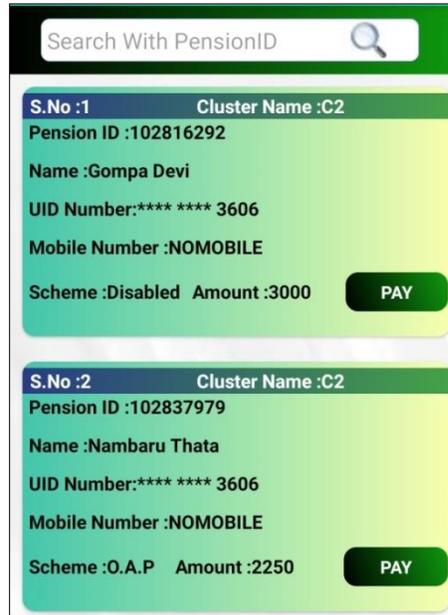


Fig: User (VV/WV) Dashboard

Telugu message will be scrolled over the dashboard as:

పెన్షన్ పంపిణీ సమయంలో పెన్షన్ లభింపదారుల ఫోటో మాత్రమే స్పష్టంగా తీయ వలెను లేనిపక్షంలో సదరు పంపిణీ కి మీరే బాధ్యులు

- Tap on the 'Payment' icon and the 'Pensioner Payment Details' screen is displayed where the list of pensioners assigned to the User are listed as shown in the below Figure.



**Fig: Pensioners List with Details**

- In the 'Pensioner Payment Details' screen, there is a provision for 'Search' using Pension ID to filter the required record from the list of pensioners.
- User can enter the complete or partial **Pension Id** to filter the required record from the list of pensioners as shown in the below figure.

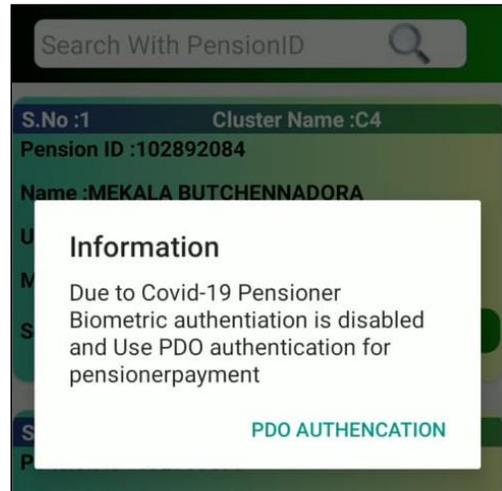


**Fig: Filtered Pensioners List After Search**

- User needs to tap on the required pensioner's 'Pay' button to initiate the payment process.

**NOTE:** Due to COVID-19 Pensioner Biometric Authentication is disabled and PDO Authentication is enabled for Pensioner payment.

- After clicking the 'Pay' button, following alert message is displayed as shown below screen.

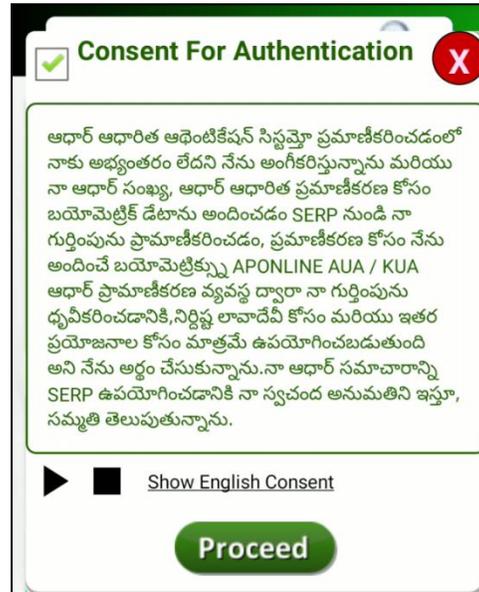


**Fig: COVID 19 Alert Message**

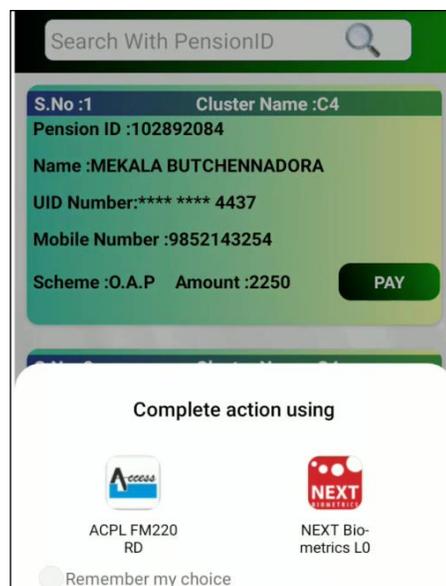
- After clicking the PDO Authentication, Pensioners Image capturing screen is displayed.
- After capturing the Pensioner's Image following screen is displayed with Captured Image Preview ,Timestamp and address.



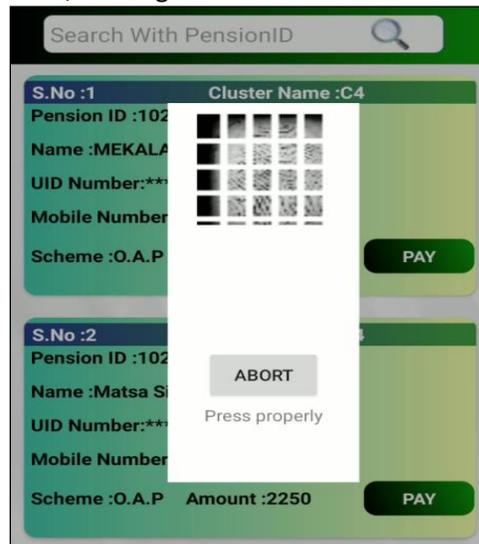
- After clicking the Proceed button, Then application prompts for Aadhaar consent for authentication.



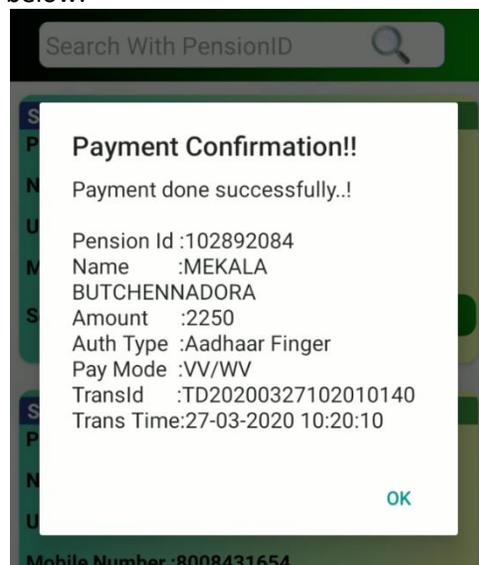
- This consent describes the approval from the person who is submitting his/her Finger/IRIS data to CIDR only for authentication purpose.
- To listen to the consent, click on play button and for English consent, click on the link 'Show English Consent' given, as shown in the above figure.
- Select the check box of the consent dialogue box and continue to FP/IRIS validation to make payment as shown in the below figure.



- After this selection, PDO should place his/her finger on to the device.

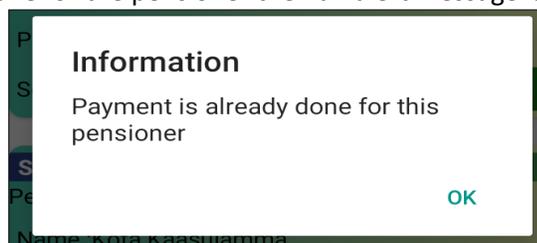


- On successful (FP/IRIS) authentication of PDO, then application displays payment is done success message along with the payment receipt as shown below.



**Fig: Payment Success Message**

- If payment is already done for the pensioner then an alert message is thrown as shown below.



**Fig: Payment Already Done Alert**

- If User (Secretary/Volunteer) tries to make payment before payment date range then an alert message is thrown as shown below.



**Fig: Date Range Alert**

## 2. WEA/WDS Login:-

- On successful login, respective 'User Dashboard' is displayed as shown below.



**Fig: User (WEA/WDS) Dashboard**

Telugu message will be scrolled over the dashboard as:

పెన్షన్ పంపిణీ సమయంలో పెన్షన్ లబ్ధి దారుల ఫోటో మాత్రమే స్పష్టంగా తీయ వలెను లేనిపక్షంలో సదరు పంపిణీ కీ మీరే బాధ్యులు

## Payment:

Secretaries have two types of options to make pension payment:-

- A) Payment for assigned pensioners list
- B) Portable payment

### A). Payment for assigned pensioners list:-

- Tap on the 'Payment' icon and the 'Pensioner Payment Details' screen is displayed where the list of pensioners assigned to the User are listed as shown in the below Figure.

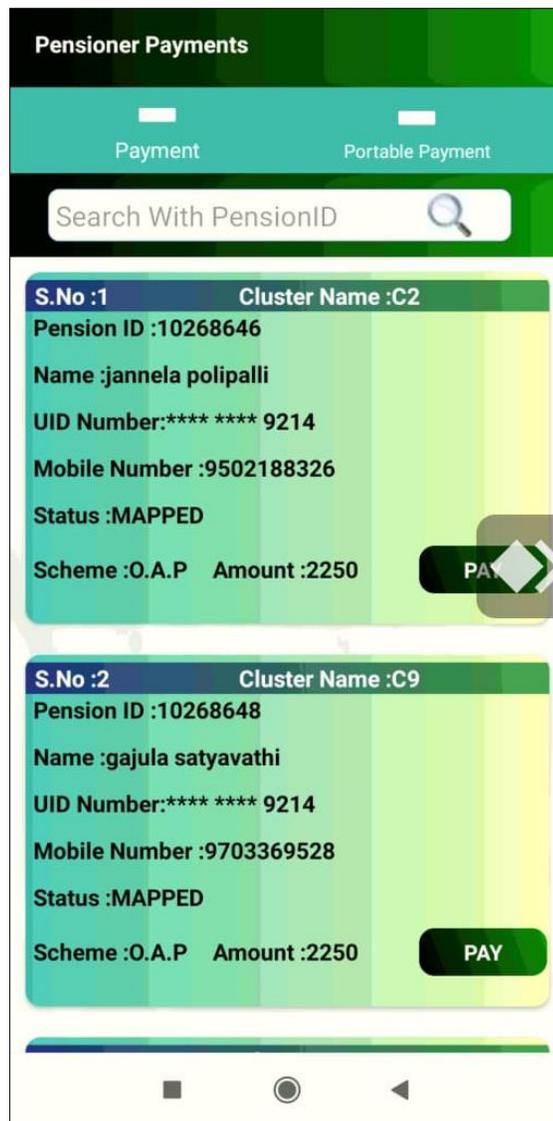
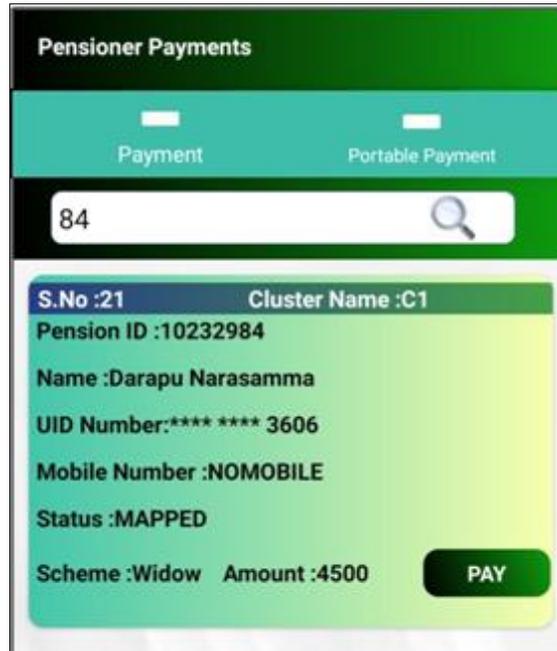


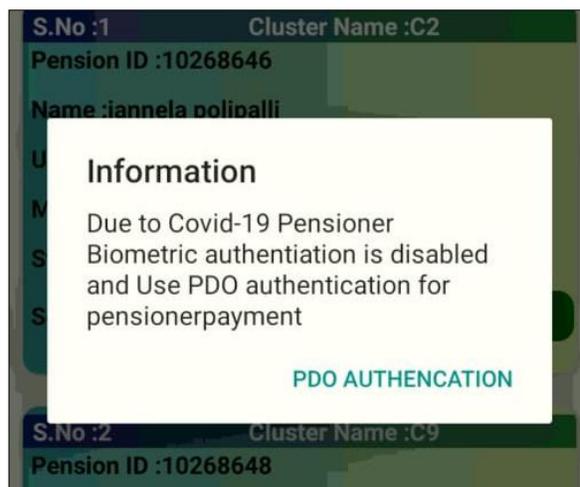
Fig: Pensioners List with Details

- In the 'Pensioner Payment Details' screen, there is a provision for 'Search' using Pension ID to filter the required record from the list of pensioners.
- User can enter the complete or partial **Pension Id** to filter the required record from the list of pensioners as shown in the below figure.



**Fig: Filtered Pensioners List After Search**

- User needs to tap on the required pensioner's 'Pay' button to initiate the payment process.
- After clicking the 'Pay' button, following alert message is displayed as shown below.

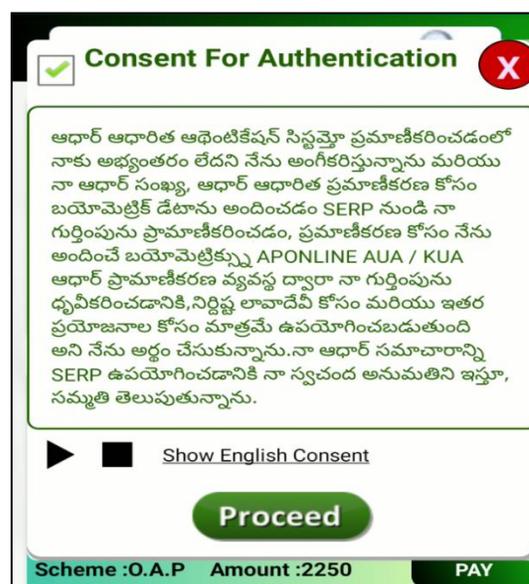


**Fig: COVID-19 Alert Message**

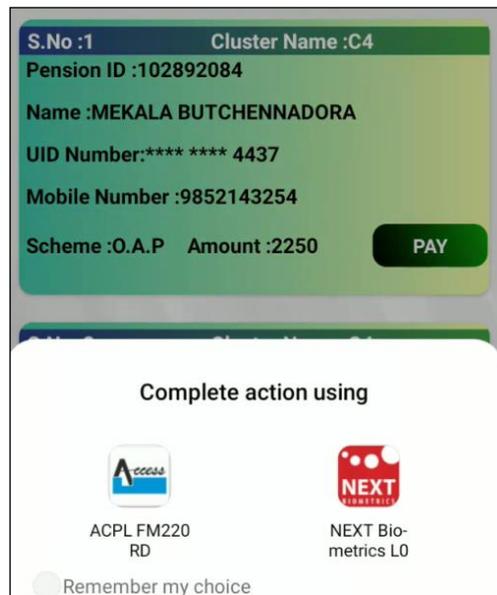
- After clicking the PDO Authentication, Pensioners Image capturing screen is displayed as shown below screen.
- After capturing the Pensioner's Image following screen is displayed with Captured Image Preview, Timestamp and address.



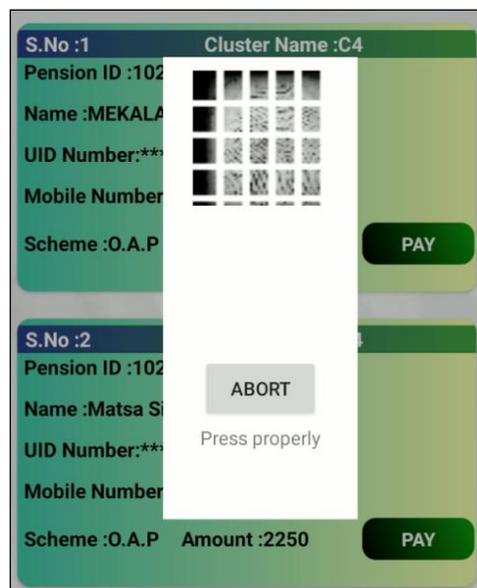
- After clicking the Proceed button, Then application prompts for Aadhaar consent for authentication.



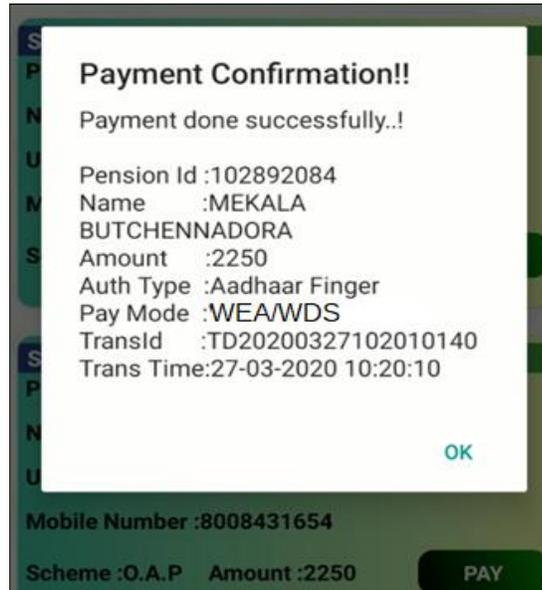
- This consent describes the approval from the person who is submitting his/her Finger/IRIS data to CIDR only for authentication purpose.
- To listen to the consent, click on play button and for English consent, click on the link 'Show English Consent' given, as shown in the above figure.
- Select the check box of the consent dialogue box and continue to FP/IRIS validation to make payment as shown in the below figure.



- After this selection, PDO should place his/her finger on to the device.



- On successful (FP/IRIS) authentication of PDO, then application displays success message along with the payment receipt as shown below.

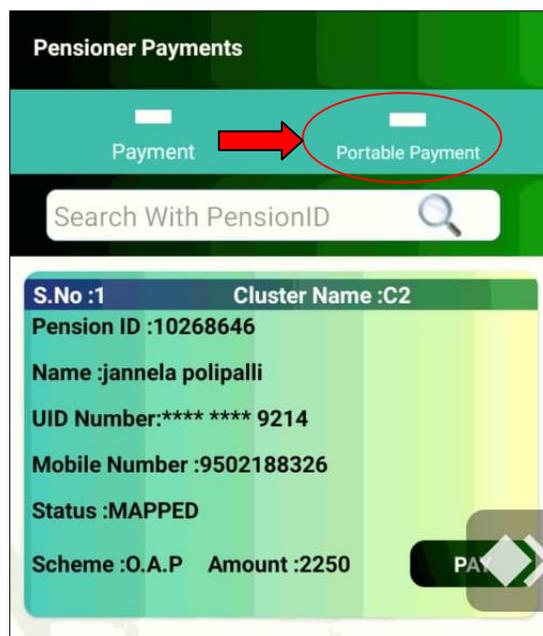


**Fig: Payment Success Message**

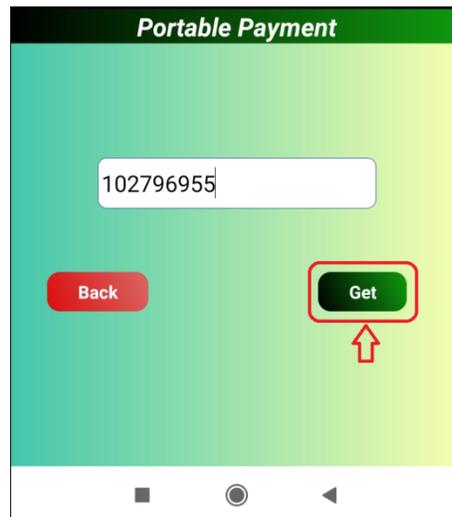
### **B). Portable Payments:**

In portable payment screen, secretary can do payments for other Secretariat Pensioners.

- Click on the Portable Payment icon in List of pensioners screen and the 'Portable Payment' screen will be displayed as shown below.



- Enter the pension Id (Which is not under same Secretariat), and tap on the 'Get' button as shown in the below figure.



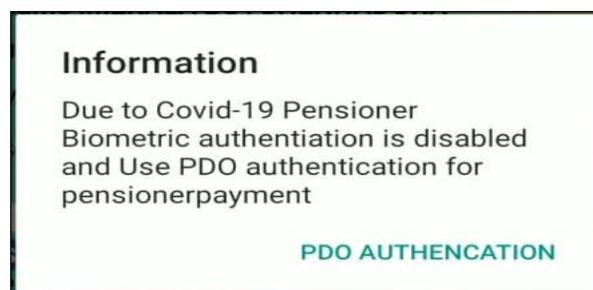
**Fig: Portable Payment Screen**

- After clicking 'Get', the details of the entered Pension Id is displayed as shown in the below.



**Fig: Portable Payment – Pensioner Details Screen**

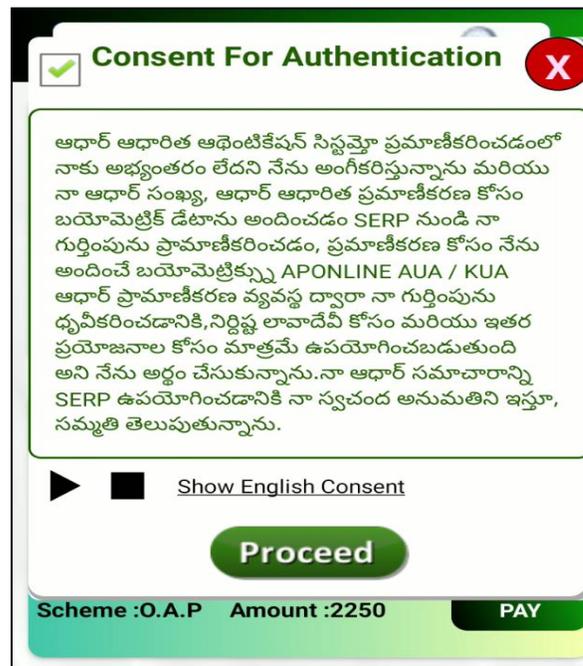
- Note: Due to COVID-19 Pensioner Biometric Authentication is disabled and PDO Authentication is enabled for Pensioner payment.
- After clicking the 'Pay' button, following alert message is displayed as shown below screen.



- After clicking the PDO Authentication, Pensioners Image capturing screen is displayed.
- After capturing the Pensioner's Image following screen is displayed with Captured Image Preview, Timestamp and address.

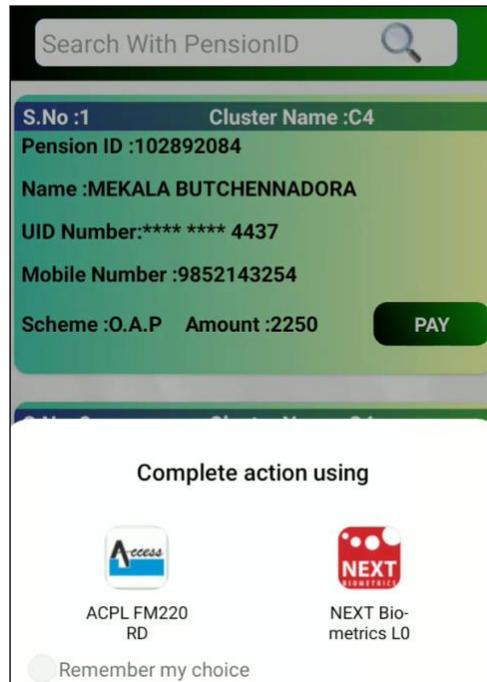


- After clicking the Proceed button, Then application prompts for Aadhaar consent for authentication.

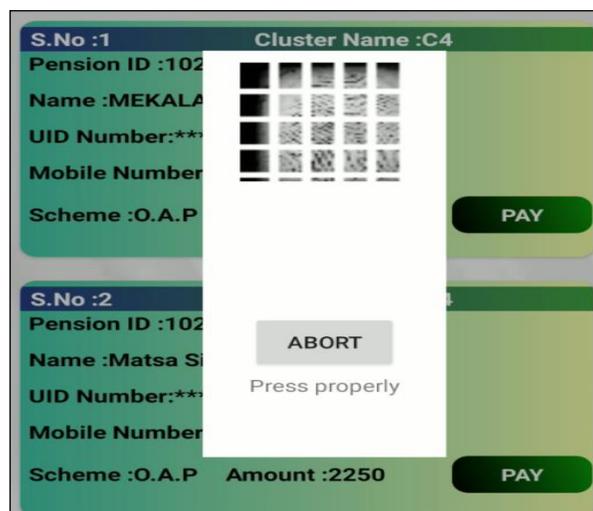


- This consent describes the approval from the person who is submitting his/her Finger/IRIS data to CIDR only for authentication purpose.

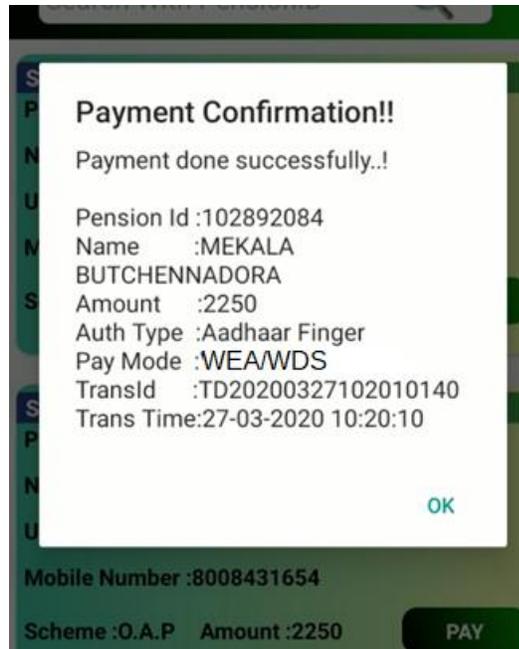
- To listen to the consent, click on play button and for English consent, click on the link 'Show English Consent' given, as shown in the above figure.
- Select the check box of the consent dialogue box and continue to FP/IRIS validation to make payment as shown in the below figure.



- After this selection, PDO need to place his finger on to device.

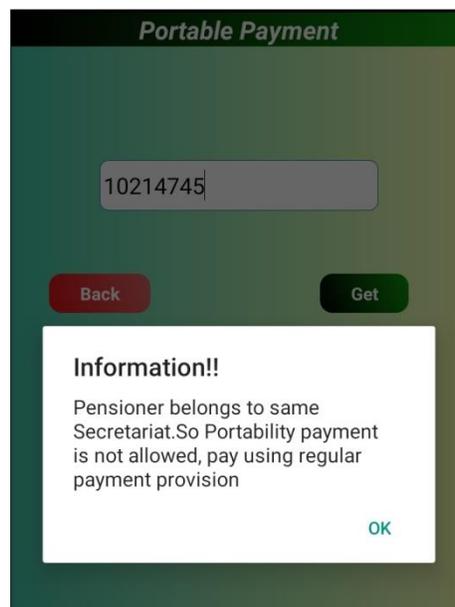


- On successful (FP/IRIS) authentication of PDO, then application displays payment is done success message along with the payment receipt as shown below.



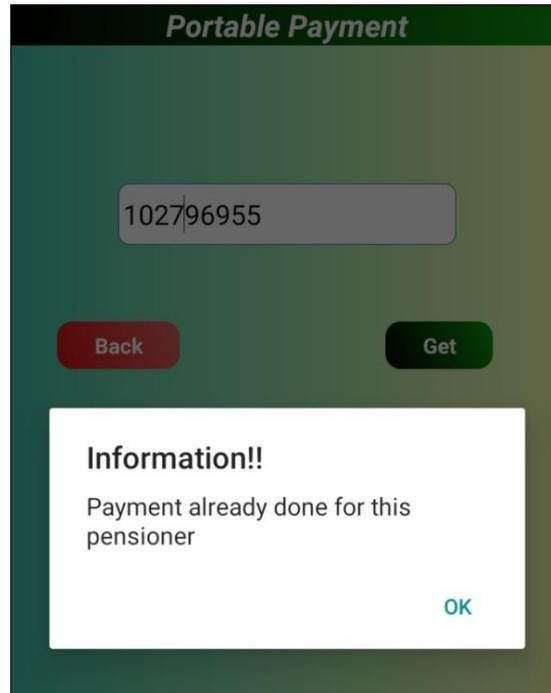
**Fig: Payment Success Message**

- If user trying to do payment for pensioner who are tagged in same secretariat, then application throws below alert message.



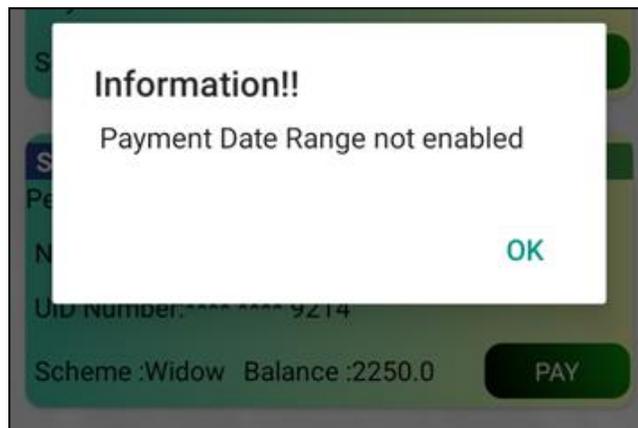
**Fig: Portable Payment- Same Secretariat Alert**

- If user trying to do payment for pensioner whose payment is already done then an alert message is thrown on clicking 'Get' as shown below.



**Fig: Payment Already Done Alert**

- If User (Secretary) tries to make payment before or after payment date range then an alert message is thrown as shown below.



**Fig: Date Range Alert**

## Close Payments:

This provision is enabled in both VV/WV & WDS/WEA logins. After completing the disbursement user should capture the remarks for all unpaid pensioners and then only this option will be submitted.



In WEA/WDS login



In VV/WV login

- User should click on the close payment link as shown in above screen
- If user trying to do closing the payments without completion of disbursement/unpaid remarks then application throws error message for it
- A Success message will be displayed after closing the payments

## Reports:

To view the report, click on reports icon in 'User Dashboard' screen as shown below.

### 1. Volunteer Login:-

- For Volunteer Login, application displays below pension disbursement Info.

Reports		
Types	Count	Amount
Total Pensioners	25	59250
Paid	15	36000
To Be Paid	10	23250
Types	Count	
PaidThrough User	15	

**Fig: Volunteer (VV/WV) Login - Reports Screen**

- To view detailed level report click on pensioners count (Total /Paid/Paid Through User/To be Paid pensioners count).

Reports	
<b>S.No :1</b>	<b>Cluster Name :C7</b>
Pension ID :10214730	
Name :naralasetti venkateswararao	
UID Number:*****3606	
Paid Date:2020-02-20 19:11:09.157	
Scheme :Disabled      Amount :3000	
Payment Mode :WEA/WDS    Paid By :WEA/WDS	
Portable Payment Status :NO	
<b>S.No :2</b>	<b>Cluster Name :C3</b>
Pension ID :10214731	
Name :dussi atchibabu	
UID Number:*****6341	
Paid Date:2020-02-21 18:52:39.643	
Scheme :Disabled      Amount :6000	
Payment Mode :WEA/WDS    Paid By :WEA/WDS	
Portable Payment Status :NO	

**Fig: Volunteer (VV/WV) Login - Detailed Report Screen**

## 2. Secretary Login:-

- For Secretary Login, application displays below Pension disbursement Info.

Reports		
Types	Count	Amount
Total Pesioners	641	1557250
Paid	30	1494250
To Be Paid	611	63000
Portable Paid	5	21750
Types	Count	
Total Users	17	
PaidThrough User	618	
Self Auth	0	
VV VW Auth	20	
WEA WDS	10	
NOT MAPPED	1	

**Fig: Secretary (WEA/WDS) Login - Reports Screen**

- On clicking '*Total Users*' count, the list of volunteers assigned to the Secretariat are displayed and their related data as shown below.

Userwise Report								
SL.No	User Id	UserName	Released		Disbursed		UnDisbursed	
			Count	Amount	Count	Amount	Count	Amount
1	10290669WEA	BEHARA RAMASATBH PATRO	2	5250	1	33750	1	-28500
2	14713375	NEELIROUTHU KUM.I	6	11750	6	9500	0	2250
3	14713376	BURI PURNIMA	25	59250	15	36000	10	23250
4	14713377	KANNURU REVATHI	24	56500	0	0	24	56500
5	14713378	KANNURI RANI	57	138750	0	0	57	138750
6	14713379	OBBISETTI SANGAMU	30	75000	0	0	30	75000
7	14713380	BUKKURU RAJESH	64	165000	0	0	64	165000
8	14713381	KONDAGORRI KARU SAGAR	23	54750	0	0	23	54750
9	14713382	PATHIVADA KRISHN'ENI	38	89250	0	0	38	89250
10	14713383	NIMMAKA ADHI	21	48750	0	0	21	48750
11	14713384	KUNDALISWARA PUNYAVATHI	27	68250	0	0	27	68250

**Fig: Total Users- Detailed Report**

- User can view detailed level report of Total pensioners ,paid, to be paid, portable paid pensioners count , the list of volunteers assigned to the Secretariat are displayed and their related data as shown below.

Reports	
<b>S.No :1</b>	<b>Cluster Name :C7</b>
Pension ID :10214730	
Name :naralasetti venkateswararao	
UID Number:*****3606	
Paid Date:2020-02-20 19:11:09.157	
Scheme :Disabled Amount :3000	
Payment Mode :WEA/WDS Paid By :WEA/WDS	
Portable Payment Status :NO	
<b>S.No :2</b>	<b>Cluster Name :C3</b>
Pension ID :10214731	
Name :dussi atchibabu	
UID Number:*****6341	
Paid Date:2020-02-21 18:52:39.643	
Scheme :Disabled Amount :6000	
Payment Mode :WEA/WDS Paid By :WEA/WDS	
Portable Payment Status :NO	

**Fig: Secretary (WEA/WDS) Login - Detailed Report Screen**

## Pensioner Info Update:

The provisions under this screen is enabled both for the Secretary (WEA/WDS) & Volunteer (VV/WV).

- Click on the pensioner info update in login home page, then it displays below screen.

The screenshot shows a mobile application interface with two tabs at the top: "Unpaid Remarks" and "Transfers/Migration-Portability". Below the tabs are two pensioner cards. Each card has a header with "S.No" and "Cluster".

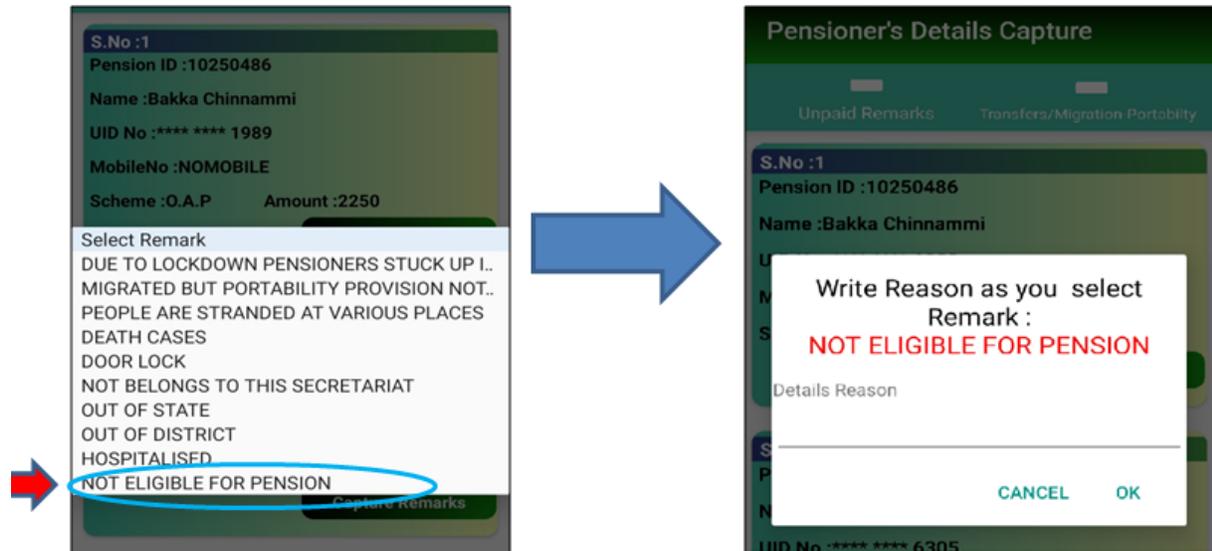
S.No	Cluster
1	
Pension ID :10268648	
Name :gajula satyavathi	
UID No :**** * 9214	
MobileNo :9703369528	
Scheme :O.A.P	Amount :2250
Capture Remarks	
2	
Pension ID :102131049	
Name :Sabbavarapu Naaraayanamma	
UID No :**** * 9214	
MobileNo :8008815224	
Scheme :O.A.P	Amount :2250
Capture Remarks	

- In this operation, user have two options:-
  - 1) Un-Paid Remarks
  - 2) Transfer, Migration, Portability selection.

### 1. Unpaid Remarks:-

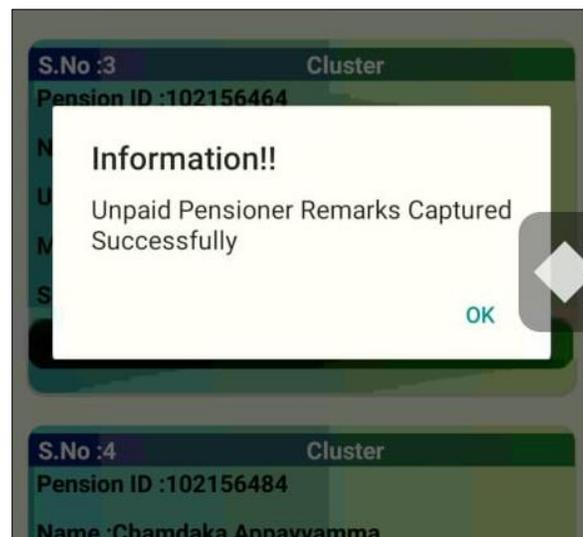
In this operation, application displays unpaid pensioner details (As shown in the above screen).

- User should capture respected remark for why that pensioner is not paid, clicking on the Capture Remarks button on respective pensioner card then it will displays remark options as shown below screen.



**Fig: Unpaid Pensioner Remarks**

- User should select the remark and then screen displays remark capture success message as shown in below screen.



## 2. Transfer, Migration and Portability:-

Click on the Transfer/Migration ,Portability tab then app displays below pensioner details as shown in below screen.

- In this operation user can to update the pensioner Transfer, migration , portability details and also can update pensioner address, mobile number details.
- Click on the Update button of respective pensioner as shown below.

**Pensioner's Details Capture**

Unpaid Remarks      Transfers/Migration-Port...

**S.No :1**      Cluster Name :C17  
Pension ID :102927  
Name :Mudapaka Appanna  
UID Number:\*\*\*\* \* 6341  
Mobile Number :NOMOBILE  
Scheme :O.A.P    Amount :0    **Update**

**S.No :2**      Cluster Name :C21  
Pension ID :102938  
Name :Irothi Narasayamma  
UID Number:\*\*\*\* \* 8511  
Mobile Number :9966605057  
Scheme :O.A.P    Amount :0    **Update**

➤ After click on Update button it displays below options.

Jio 4G Wi-Fi airtel      82%      4:08 pm

**Pensioner's Details Capture**

Unpaid Remarks      Transfers/Migration-Port...

**S.No :1**  
Pension ID :102127278  
Name :Buri Arudra  
UID Number:\*\*\*\* \* 2660  
Mobile Number :NOMOBILE  
Scheme :Disabled    **Update**

**Please select type of update**

- Transfer
- Migration
- Opt portability
- Change address
- Mobile number update

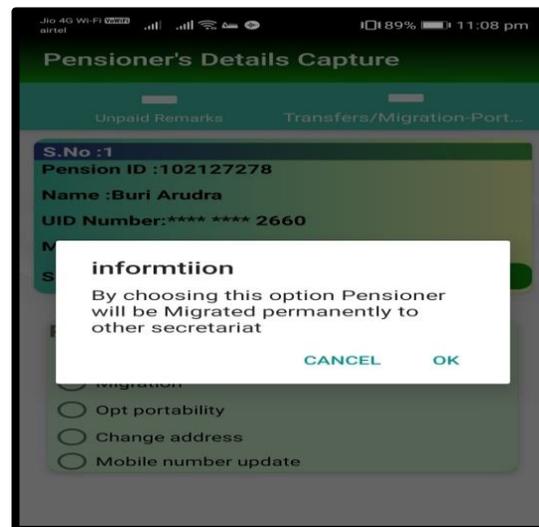
➤ User needs to select the type of update (Transfer/Migration/optional Portability/Change address/Mobile number update).

**Transfer:** by using this option, user can transfer the required Pension details to the place, where the pensioner wish to take pension for longtime.(**NOTE:** But it should be within the State)

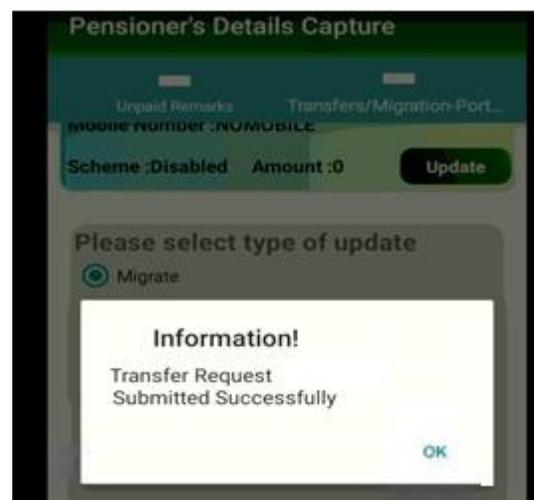
**Migration:** by using this option, user can update the pensioners who are stranded outside the state due to lock down or any other reason they can hold their pension amount for selected months.(**NOTE:** But it should be Only outside the State)

**Opt Portability:** by using this option, user can those who held up in other district other than their original place where their pension is recorded.

- After selecting the option (Transfer/Migration/optional Portability) then application will displays below alert message for selected ones

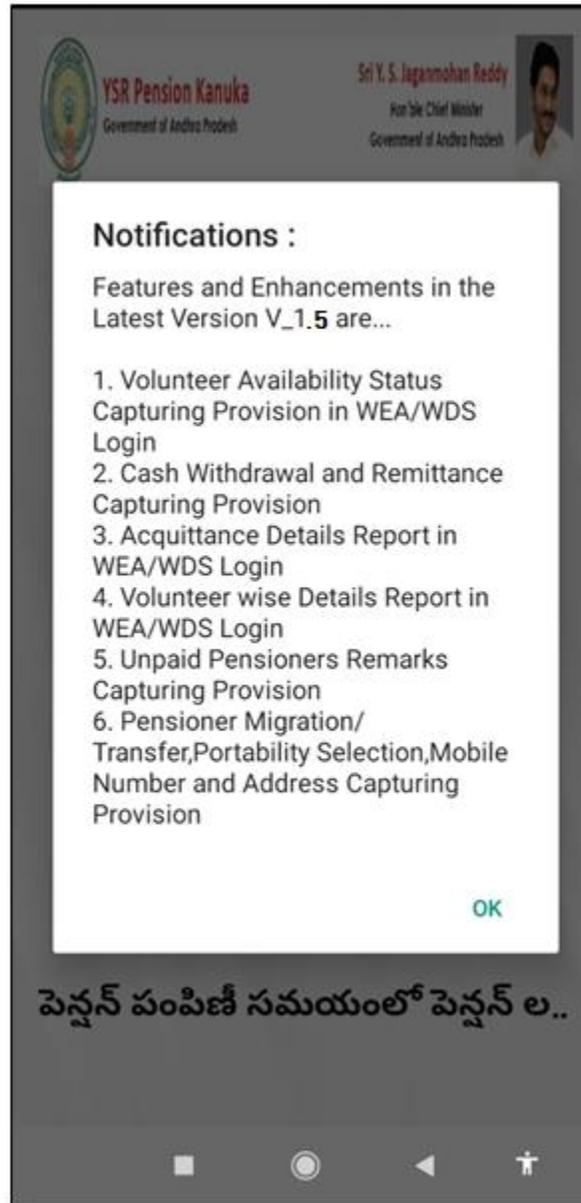


- Then click on OK button for future selection , After successful submission of details , app will displays success message.



## Notifications:

Here, User can view the app related notifications if any like app version updates, any new features, etc. as shown below.



**Fig: Notifications Screen**

## User Info Update:

The provisions under this screen is enabled only for the Secretary (WEA/WDS). User needs to tap on the 'User Info Update' option in the 'User Dashboard' screen.

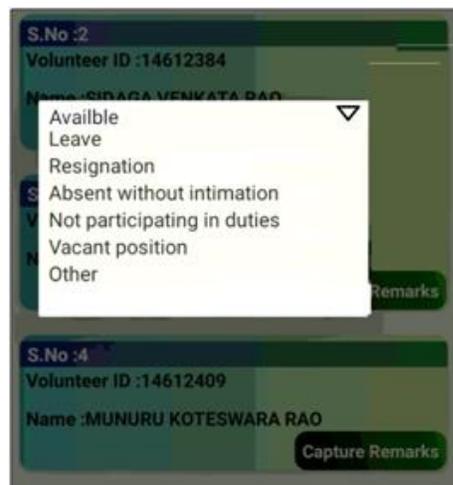
### 1. Volunteer Non-Availability:-

In this screen, User has the provision to capture the volunteer's non-availability reason/remarks.

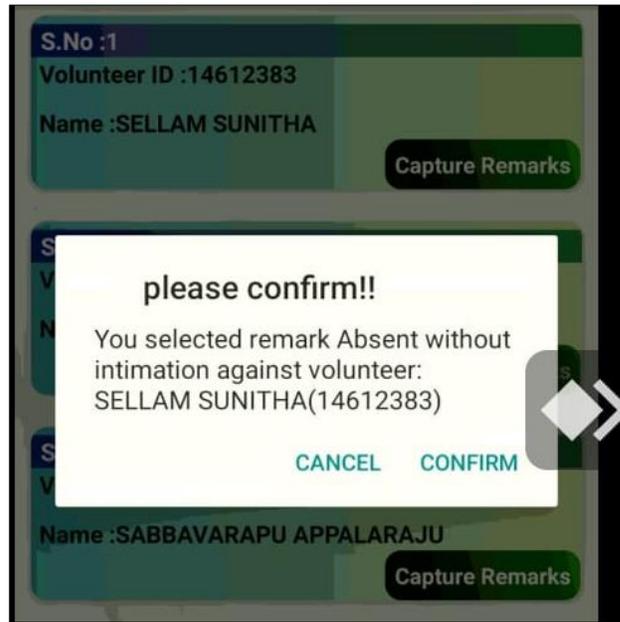
- In this operation, the non-available volunteers list is displayed as shown in the below screen and then tap on the 'Capture Remarks' button of the respective Volunteer.



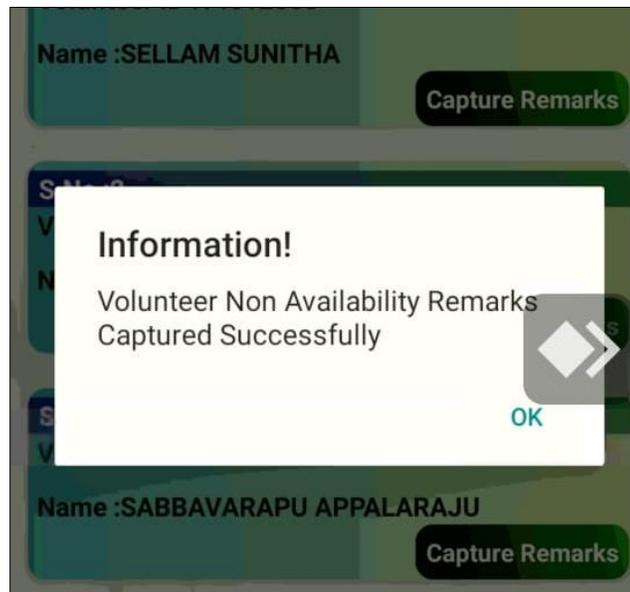
- Now, User needs to select the appropriate reason/remark from the dropdown as shown below.



- Then confirmation alert is thrown and User needs to click on 'Confirm' button as shown below.



- On confirming the above alert then the success message is displayed as shown below.



## 2. Withdrawal & Remittance:-

In this screen, User has the provision to update the Withdrawal and Remittance status of the disbursement funds.

- User needs to click on 'Withdrawal & Remittance' tab as shown in the below screen.



Fig: Withdrawal/Remittance Tab selection

- Now the below screen is displayed where User needs to select the required option and enter the Withdrawal/Remittance amount and select the date from the calendar and submit the status as shown below.

**Cash WithDraw/Remitted Status C...**

Volunteer Availability      Cash Status

Select your options ?

Withdrawn Status       Remitted Status

RELEASE\_AMOUNT : 1558000  
WITHDRAWN AMOUNT : 0  
TO BE WITHDRAWN AMOUNT : 1558000

Enter Amount

May 2020

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Submit Status

**Cash WithDraw/Remitted Status C...**

Volunteer Availability      Cash Status

Select your options ?

Withdrawn Status       Remitted Status

UNPAID\_AMOUNT : 52500  
REMITTED AMOUNT : 0  
TO BE REMITTED : 52500

Enter Amount

May 2020

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Submit Status

Fig: Withdrawal/Remittance Capture Screen

➤ And on successful submission of status, a success message is displayed as shown below.

**Cash WithDraw/Remitted Status...**

Volunteer Non-Availability      Withdraw/RemeritCapture

Select your options ?

Withdrawn Status       Remitted Status

500

**Information!!**  
Cash Remitted Status is Captured Successfully..!!!

OK

Fig: Remittance Capture Success Message

**Cash WithDraw/Remitted Status...**

Volunteer Non-Availability      Withdraw/RemeritCapture

Select your options ?

Withdrawn Status       Remitted Status

500

**Information!!**  
Cash Withdrawal Status is Captured Successfully..!!!

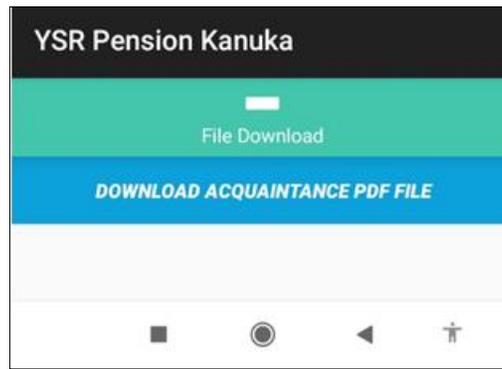
OK

Fig: Withdrawal Capture Success Message

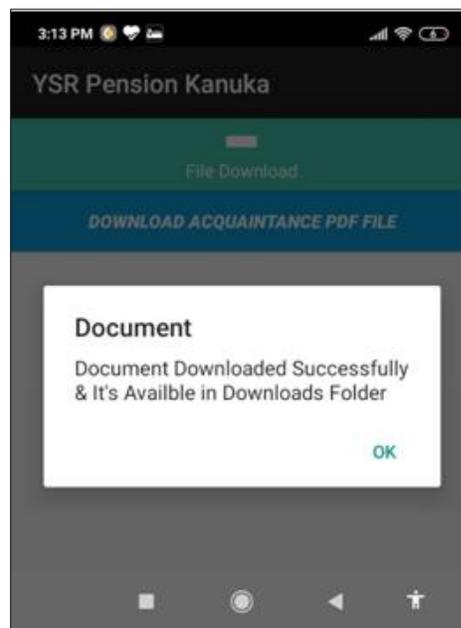
## Acquaintance:

This screen enables the User (WEA/WDS) to download the Pay Order details of the pensioners, which contains details like S.No., Pension Id, Pension Scheme, Pensioner Photo, Pensioner Name, Pensioner's Father Name, Ration Card No., Gender, Age, Caste, Aadhaar Id, Amount Paid, Aadhaar Id Name, Phone No., Pensioner's Signature & Remarks.

- On clicking the 'Acquaintance' tab, following screen is displayed as shown below.



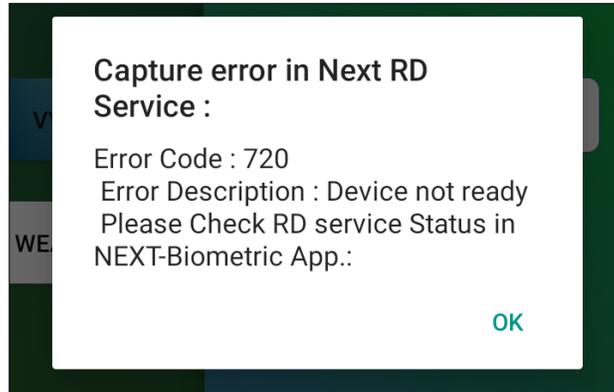
- Now, User needs to click on download link and on successful download, a success message is displayed as shown below.



- Hence, the User can view the downloaded report by navigating to the respective download location (Device's Download Folder) as mentioned in the above figure.

**If RD service is not ready to capture:**

If you already connected **NEXT Biometrics** finger print device to mobile but unable to capture the finger data then application will throw an error alert as shown below.

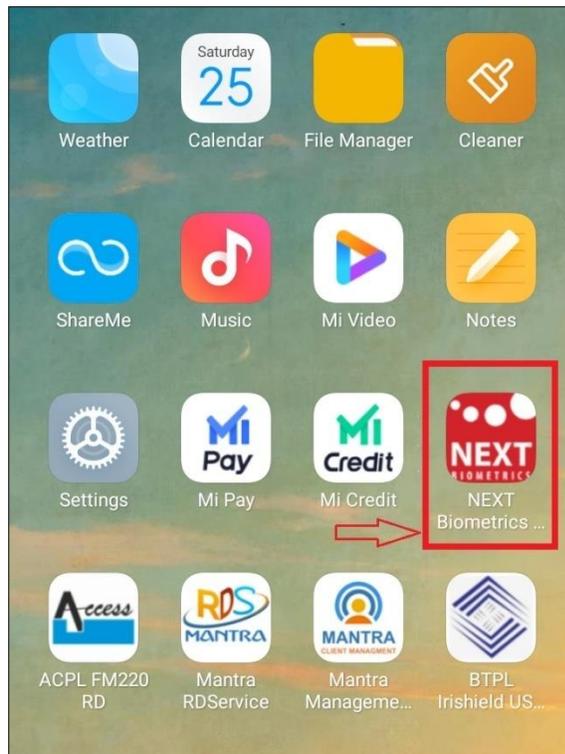


**Fig: RD Service Capture Error**

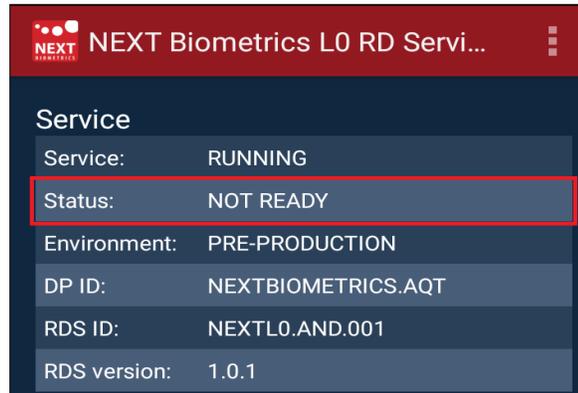
- For this case, user needs to restart the NEXT Biometrics service.

Below is the process for it:

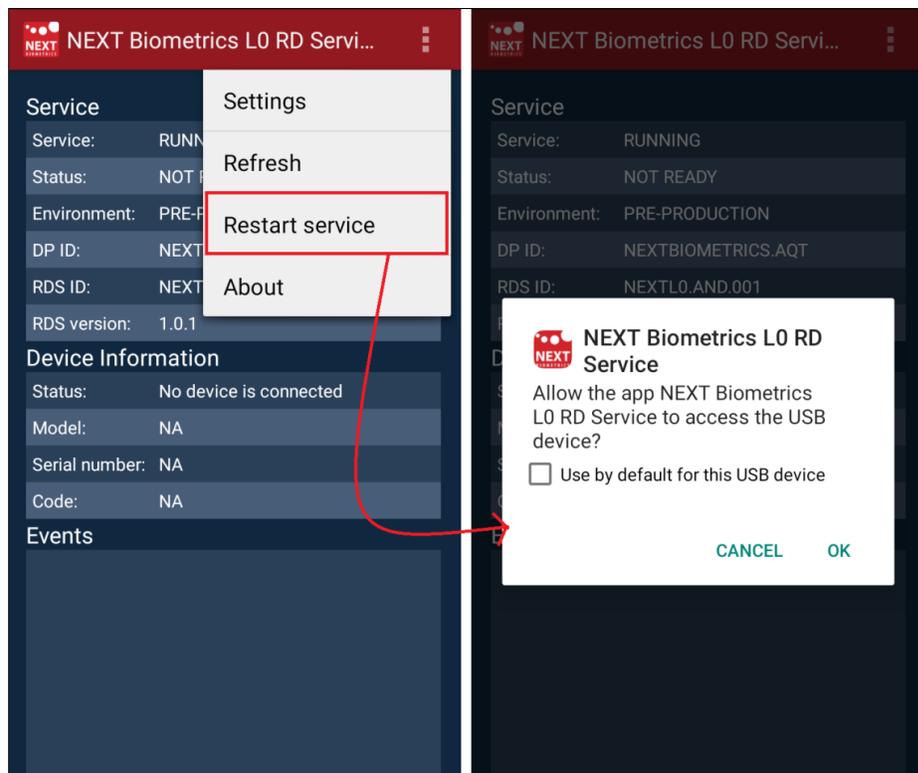
1. Open the '**NEXT Biometrics**' application in Apps page, then it will displays below screen.



2. Check the status, if the status is shown as **'Not Ready'**, then go to menu and click on the **'Restart the Service'** as shown below.

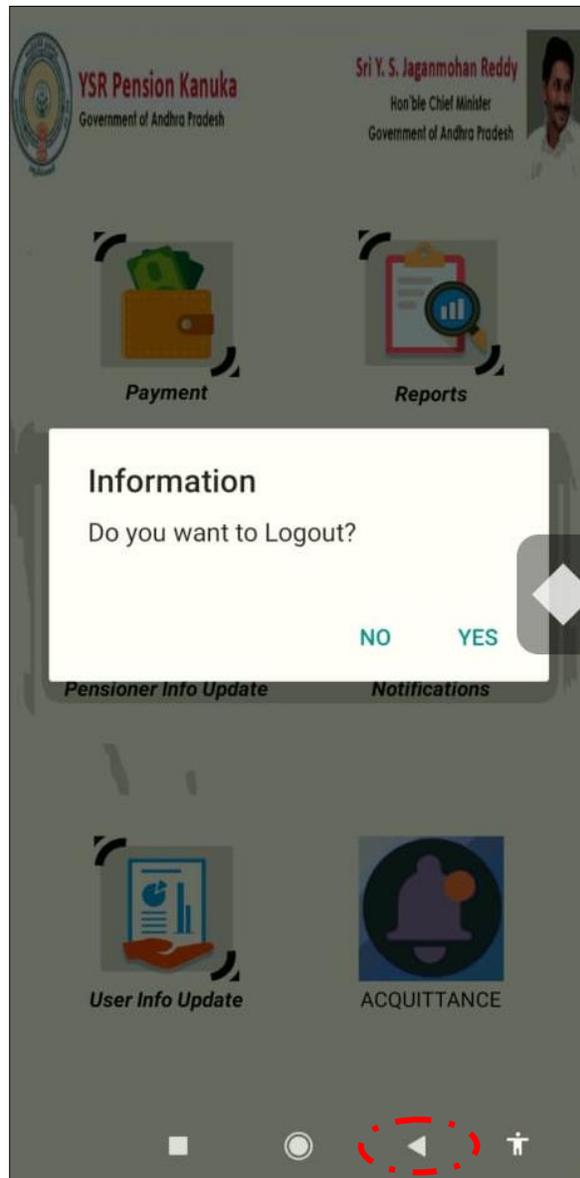


3. After restarting the service, app shows the below access permission alert, click on **OK** and RD service will be ready for data capture.



**NOTE:** After done with this process, user needs to restart the GSWs online application (same process applicable for any RD Service errors).

- If you want to logout from application then click on back button then application throws an alert message as shown below.



**Fig: Logout Alert**

- On clicking 'Yes' User navigates back to 'Login' page and on clicking 'No' User remains in the same page (*List of Pensioners*).